

9 Signs Your Education Technology Needs a Refresh

Is Your Technology Helping or Hindering Your Students, Faculty, and Staff?

Technology is a necessary component of today's education environment. However, platforms with outdated or limited functionality are more likely to create frustration, hinder learning outcomes, contribute to educator burnout, and reduce overall ROI.

SIGN #1

High Volume of Support Tickets

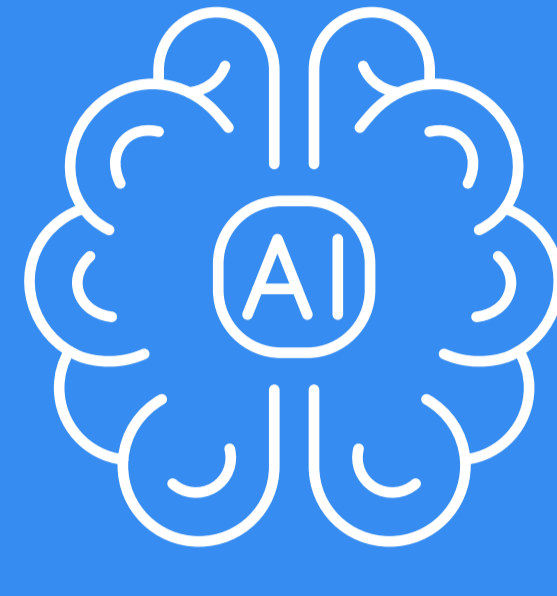
A high volume of support tickets likely indicates that your staff needs help with frequent system crashes, problems accessing specific features, device connectivity, and so on. If this happens, your technology might be more of a hindrance than a help.



SIGN #2

Inability to Integrate with Other Solutions

Inter-connectivity is vital to today's learning environment. If your ed tech platform doesn't integrate easily with email, calendars, file sharing, video conferencing, and other essential tools, it's likely adding to educators' already significant workload.



SIGN #3

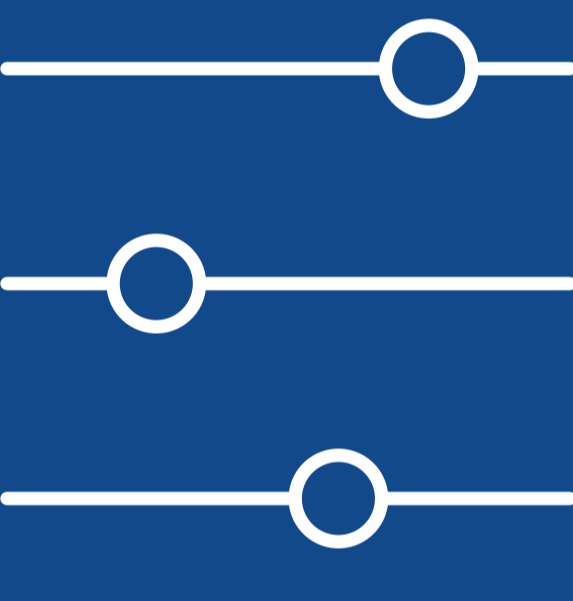
Lack of AI Capabilities

Artificial intelligence (AI) might seem like a buzzword, but it can amplify educators' efforts. AI allows them to develop and scale personalized and adaptive learning plans without draining already stretched resources.

SIGN #4

Too Much or Too Little Training Material

If your platform requires an entire library of training resources or, at the other extreme, lacks informative training materials, your students and staff are probably spending more time figuring out the platform than using it — if they're using it at all.



SIGN #5

Limited Customization

Rigid technology, with linear processes and limited customization, hinders innovation. Even more concerning, it can limit accessibility for differently-abled end users and those with diverse learning styles.



SIGN #6

Lacks Multi-Device Compatibility and Remote Access

If your technology works well on the school's desktop but seems full of glitches when accessed via a mobile phone in the students' home, it's a sign the platform needs to be better.

SIGN #7

Low Usage Rates by Staff

All of the above can contribute to low staff usage rates, a very clear indicator that something is off. Rather than battling glitchy software, spending hours on video tutorials, or cobbling together workarounds, teachers may resort to manual processes, taking time away from their students.



SIGN #8

Low Usage by Students

Your students are likely some of your most tech-savvy end users, so if they're not taking advantage of optional resources your educators offer, there's likely a disconnect between usability and the actual value provided.



SIGN #9

Security

Security can sometimes go unnoticed until the worst happens. Your platform could be vulnerable if it lacks modern security features, like multi-factor authentication and role-based access controls, or if there's no internal process for ensuring all components have the latest updates.

Unlock Learning Potential with Modern Technology

Technology forms the backbone of successful education, driving student achievement and faculty support. When systems fall behind or don't meet the needs, it can lead to frustration, burnout, and missed opportunities.

By upgrading to the right solutions, you're not just enhancing systems; you are creating an environment that encourages innovation, teamwork, and security. Equip your faculty and staff with the necessary tools, and empower your students to realize their full potential.

If the signs on this list sound familiar, it's time for a refresh. Let ePlus help you build a future-ready learning environment.

[Schedule Your Free Infrastructure Transformation Workshop](#) or [Book a Meeting](#) to discuss your options.