Accurately managing IT assets is time consuming, challenging, and expensive, especially for enterprises with thousands of devices. Many companies use simple spreadsheets to manage their inventory and quite often don’t keep them up to date. It is usually during a compelling event, like a maintenance renewal or a device failure requiring an RMA, that the document is ever even used. This puts companies in a position of business risk and financial overspending.

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The Power of the Dashboard

A key element of ePlus Asset Management Service is the interactive and intuitive dashboard that provides actionable insights across your entire IT environment.

- Asset Visibility: OEM, serial #, location, host name, contract
- Asset Lifecycle: end of life, end of support
- Contract Insights: Devices and dates of renewals
- Dynamic data integrity across your install base with visibility into your IT assets
- RMA/decommission management
- Provides thorough insights into software license details
- Management of Cisco Smart Accounts
- Improved financial management support
- Renewal planning and leveraging device pricing
- Business unit chargeback/show back

Customer Cost Optimization Manager

All ePlus AMS customers are assigned a dedicated Customer Cost Optimization Manager (CCOM). Your CCOM is an IT Asset Management Professional certified by IAITAM, the leading authority on IT Asset Management. The CCOM will ensure the portal, and its data, are accurate and maintained—providing consistent visibility into your monthly spend. ePlus Asset Management Service helps ensure data integrity across your install base with visibility into your IT assets and highly-intelligent dashboard that provides actionable insights across your entire IT environment.

Executive reports are generated highlighting:

- Advanced notice of device end-of-life and end-of-support
- Contract data in queriable format
- Decommission reporting and analytics
- Financial forecasting
- Inventory growth

Outcomes You Can Expect
ePlus actively understands the dynamic nature of our customers' environments. ePlus Asset Management Service helps enable data integrity across your install base to provide the strategic guidance needed for:

- Optimizing OPEX expenses
- Improving IT compliance
- Maximizing your ROI

The Solution:

ePlus Asset Management Service (AMS) is a unique combination of people, process, and best-in-class tools enabling you to establish and maintain an accurate view of your IT inventory for both hardware and software. The service provides the strategic guidance to maximize your ROI, mitigate risk, and make better informed decisions about your business.

Impacts of incorrect entitlements and subscriptions:

- $5,600 PER MINUTE AVERAGE COST OF IT DOWNTIME
- 23% OF PURCHASED SOFTWARE IS NEVER DEPLOYED/USED
- 25% INCREASE IN COSTS FROM SOFTWARE LICENSING COMPLEXITY

The Path to Better IT Lifecycle Management

Put your organization on the path to better IT Lifecycle Management with ePlus Asset Managed Service.

FIND OUT HOW.