



Network Services

Build a Network that Meets Your Changing Needs.

- + Gain full value from your IT infrastructure to meet your current and evolving needs.
- + Benefit from a network that is designed and implemented specifically to best address your business objectives.
- + Take advantage of certified and knowledgeable engineers capable of handling all phases of your enterprise network projects.

In today's competitive landscape, you rely on IT and enterprise networks to keep critical business operations up and running. A scalable, secure, high-performance network helps your business grow; a poorly-designed or inadequate network hinders your success. Why limit your opportunities? An investment in your network will yield dividends down the road in terms of lower cost of operations, better customer service, and greater business agility.

Trusted Expertise and Knowledge

The ePlus® network services team respects the value of your IT investment and provides a full range of network design and implementation services. Our highly-experienced, certified engineers are qualified to handle all aspects of enterprise network projects, from initial specification to implementation, testing, and post-project monitoring and review.

Our network professionals have experience in a wide range of networking products, platforms, and protocols. Strategic alliances with the industry's leading manufacturers keep our engineers and salespeople on the forefront of technology, enabling them to deliver best-of-breed solutions. With certifications from HP, IBM, Microsoft, Cisco, 3Com, Citrix, Sun, Symantec, Novell, Network Appliance, Veritas, and others, our team can design and implement the system that best fits your needs.

The ePlus team provides a true end-to-end solution, ensuring that you gain full value from your network. We include comprehensive knowledge transfer and offer consultancy support services with every solution. We can also leverage our vendor relationships to provide any training your staff requires.

Full Confidence and a Clear Focus

By utilizing our network services, you can stay focused on your core business with complete confidence that your technology investment will support your short-term requirements as well as your long-term objectives. This is why leading organizations in a variety of market

A Wide Range of Services

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From performance evaluations to infrastructure design, implementation, and maintenance, ePlus provides a full spectrum of network services, including:

ASSESSMENTS & DOCUMENTATION

INFRASTRUCTURE DESIGN & BUILD

NETWORK MANAGEMENT & MONITORING

BANDWIDTH PROJECTION & ANALYSIS

INCIDENT RESPONSE

SUPPORT

sectors trust ePlus to service, maintain, and upgrade their networks. Our customers include Fortune 500 companies, high-technology businesses, service providers, systems integrators, schools, and government agencies.

The Backbone of Your Business

Assessments and Documentation

ePlus can help you meet the availability, security, and reliability demands from customers, partners, vendors, and employees with a broad range of solutions to monitor, validate, and evaluate your network infrastructure operations. Armed



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with documented assessment data, you can identify and correct network performance problems and bottlenecks—before they affect your users. Our assessment services include network baselining (in-depth network analysis) and load balancing (solutions to maximize network uptime, availability, and performance). Network assessments help you stay poised to respond effectively to changing IT demands and opportunities.

Infrastructure Design and Build

ePlus understands that building a network infrastructure is a complex task, requiring intensive information gathering, planning, designing, and modeling. We have the resources, experience, and certified professional know-how to design and implement an infrastructure that will meet your network needs today...and tomorrow. Our areas of network design expertise include WAN/LAN infrastructure, wireless LAN, and IP telephony. We can help you create a network that addresses your requirements from both a business process and decision support standpoint. Regardless of how many geographical locations, users, systems, and platforms you have, we can design and implement a total solution—quickly and cost-effectively.

Network Management and Monitoring

The bulk of your infrastructure expense comes after installation in the form of maintenance and management. New problems, such as capacity and performance issues, can easily arise without continuous, expert vigilance. When you outsource your network management and monitoring to ePlus, our Network Operations Center (NOC) will keep a vigilant eye on your infrastructure, maintaining peak network performance and solving problems before they affect your business. Our services include remote device management (OS updates, bug fixes, patches, and device changes), problem detection and resolution (via active link-state monitoring), incident escalation, and online reports.

Bandwidth Projection and Analysis

By monitoring and analyzing your actual usage, ePlus can help you determine the bandwidth requirements of your organization and optimize the use of your present and future resources. We employ quality of service (QoS) techniques to maximize the availability of your fixed resources (equipment and links) and the performance of the applications competing for those resources. We also provide bandwidth projection analyses and customized reports that identify your network activity and resources to help you closely manage your usage, requirements, and risks.

Incident Response

ePlus can help you develop a policy for surviving and recovering from network incidents with minimal damage and downtime. We'll assess your infrastructure configuration; identify your vulnerabilities; prioritize your information assets; examine all access paths, data flows, and the physical layout; and take appropriate measures to protect your network infrastructure.

Support

ePlus offers a variety of support services for our network clients, including remote monitoring and management, help desk, employee training, staff and skills augmentation, and consulting. Our experienced support professionals hold product and best practice certifications, including the Certified Information Systems Security Professional (CISSP) given by ISC2, Cisco Certified Infrastructure Engineer (CCIE), National Security Agency Information Assessment Methodologist (NSA IAM), Check Point Certified Security Expert (CCSE), and others. Our support services let you leverage this wealth of expertise to keep your organization running smoothly and efficiently.

For more information,
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or

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Visit us on the Web at

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